

Welcome to your neighbourhood plan

At Arches, we take pride in our neighbourhoods and want to work with customers and our wider community stakeholders to deliver our vision of 'Contributing to people's wellbeing by providing safe, secure, warm homes that meet their needs'.

This plan reflects customer feedback, employee feedback as well as a broader set of indicators on a range of issues such as broader socioeconomic factors, money management, property

condition, crime and antisocial behaviour, current and future costs for the homes and the neighbourhood desirability.

This information helps us to identify the main challenges in your neighbourhood and how we can work with our local partners and community stakeholders to make improvements. We will target resources to areas in need through a range of partnership activities to improve the quality of your neighbourhood.



Neighbourhood Profile Information - A snapshot of your neighbourhood

Customer Profile

Tenant Age Range

25-35 years 11%



51%

Homes In Wensley Estate - 71 Average Length of Tenancy – 14 Years

Flats built between 1970 - 2000





Diversity In Page Wensley Estate

White Black and Asian Minority Ethnic

15%

85%



How will we progress the plan?

Intervention work will begin in your neighbourhood in April 2022 on the various actions identified in this plan.

We will be reviewing the neighbourhood performance data annually over the next five years and we will keep you updated on the progress made in this plan through our website, social media and newsletter.



OUR NEIGHBOURHOOD COMMITMENTS



1 2 3 4

Neighbourhood Commitment One

Develop strong partnerships that benefit our residents

- Alongside the Council, we will be an active partner in seeking to improve how it feels to live in your neighbourhood.
- We will work with the Police and partner agencies to tackle crime and anti-social behaviour.

Neighbourhood Commitment Two

To provide well performing, safe and secure homes in which our residents can thrive

- We will bring all homes up to the Arches Home Standard in 2022.
- We will undertake an analysis of the responsive repairs that we undertake in your neighbourhood and assess if we need to deliver a programme of planned repairs.
- We will communicate the longer term reinvestment programme with residents so you understand what the long term investment plans are for your home.

Neighbourhood Commitment Three

We will contribute to the development of stable and cohesive communities where people feel proud to live

- Residents' satisfaction with the neighbourhood is below average take proactive steps to improve this alongside residents and partnering with others when this is necessary.
- We will undertake an estate wide consultation around the estate services Arches provides.
- We will align broader community actions to broader known neighbourhood factors as well as the Sheffield Health and Wellbeing Strategy.

Neighbourhood Commitment Four

Alongside others, we will invest in projects that contribute to residents wellbeing and seek to

- Improve resident's ability to access jobs, training and life skills support.
- Improve resident's access health outcomes.
- Work with the local community to foster pride in the local area, reduce crime and antisocial behaviour and improve community cohesion.

