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A GUIDE TO ELECTRICAL SAFETY IN YOUR HOME

What are Electrical Safety checks?

Guidance states that we should carry out electrical safety checks on the wiring, switches, light fittings and sockets in your home no more than every ten years. We will contact you when your electrical safety check is due in order to ensure this is completed in time. It is essential that you allow us access to your home to carry out these checks. If you are unable to make the appointment booked for you, please contact us to rearrange on 0114 228 8100 or email info@archeshousing.org.uk

What if we cannot get access to your home?

Some people either miss appointments or refuse to let us into their home so that we can carry out the electrical safety check. This is a breach of tenancy, and puts those tenants who do not allow us access at risk. If a tenant continues to refuse access, we will take action to gain entry into the property in order to carry out these important electrical safety checks.

Your safety, and the safety of those living with you

There are some easy to spot signs for electrical hazards in your home, these include:

- Frayed, cut or damaged leads
- Cracked or damaged cases on plugs and appliances
- Burn marks on plugs, leads or appliances
- Blowing fuses or tripping circuit breakers
- Damaged plug sockets or light switches

Some Electrical Safety Dos and Don'ts

Please do...

- **Report any** problems with the electrical installation of your home to us straight away.
- Use appliances according to the manufacturer's instructions.
- Use an RCD (Residual Current Device) when using electrical equipment outdoors.
- Remove plugs from sockets carefully. Pulling out a plug by the cable puts a strain on the terminations which can be dangerous.

Please do not...

- Carry out DIY repairs on electrical installations or appliances.
- Bring mains powered portable appliances into the bathroom.
- Use any appliance that has a worn flex.
- Use any electrical appliance with wet hands.
- Attempt to extend, repair or replace damaged or worn out parts of the electrical wiring, switches and lights yourself.

Your questions answered

1. I have missed my electrical safety check appointment, what should I do?

You should contact us as soon as possible on 0114 228 8100 to rearrange your electrical safety check appointment. We want to work with you to ensure the electrical wiring in your home is safe for you and your family.

2. I have a broken plug socket, can I fix it myself?

It is unsafe for anybody other than a 'NICEIC' accredited engineer to carry out electrical repairs. Please contact us to discuss any broken sockets immediately.

3. I think I might have a fault with the switches or plug sockets in my home?

Call us immediately on 0114 228 8100 if you are concerned about any element of the electrical wiring, sockets or lights in your home.

4. How do I know when the last electrical safety check was conducted for my home?

We carry out electrical safety checks every ten years or every time a new tenant moves into one of our properties. We make sure none of our homes go past ten years without being checked, so you do not need to keep a track on this. You can call us if you want to know when your next electrical safety check is due, or alternatively we will contact you close to when it is due to arrange a convenient time for our contractors to visit your home.

If you have any concerns about the condition of the electrical system in your home, please contact us immediately on:

0114 228 8100

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